

HERITAGE MANOR

19 WEST NEWTON, P.O. BOX 311

RICE LAKE 54868 Phone: (715) 234-2161

Operated from 1/1 To 12/31 Days of Operation: 365

Operate in Conjunction with Hospital? No

Number of Beds Set Up and Staffed (12/31/02): 94

Total Licensed Bed Capacity (12/31/02): 97

Number of Residents on 12/31/02: 90

Ownership:

Highest Level License:

Operate in Conjunction with CBRF? No

Title 18 (Medicare) Certified? Yes

Title 19 (Medicaid) Certified? Yes

Average Daily Census: 88

Corporation

Skilled

Services Provided to Non-Residents			Age, Sex, and Primary Diagnosis of Residents (12/31/02)				Length of Stay (12/31/02)			%
Home Health Care	No		Primary Diagnosis	%	Age Groups	%	Less Than 1 Year			36.7
Supp. Home Care-Personal Care	No		-----		-----		1 - 4 Years			32.2
Supp. Home Care-Household Services	No		Developmental Disabilities	1.1	Under 65	5.6	More Than 4 Years			31.1
Day Services	No		Mental Illness (Org./Psy)	30.0	65 - 74	11.1				-----
Respite Care	No		Mental Illness (Other)	10.0	75 - 84	23.3				100.0
Adult Day Care	Yes		Alcohol & Other Drug Abuse	0.0	85 - 94	53.3	*****			
Adult Day Health Care	No		Para-, Quadra-, Hemiplegic	0.0	95 & Over	6.7	Full-Time Equivalent			
Congregate Meals	No		Cancer	3.3		-----	Nursing Staff per 100 Residents			
Home Delivered Meals	No		Fractures	4.4		100.0	(12/31/02)			
Other Meals	No		Cardiovascular	5.6	65 & Over	94.4	-----			
Transportation	No		Cerebrovascular	11.1		-----	RNs			11.7
Referral Service	No		Diabetes	6.7	Sex	%	LPNs			7.7
Other Services	No		Respiratory	4.4	-----		Nursing Assistants,			
Provide Day Programming for			Other Medical Conditions	23.3	Male	24.4	Aides, & Orderlies			
Mentally Ill	No			-----	Female	75.6				
Provide Day Programming for				100.0		-----				
Developmentally Disabled	No					100.0				

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## Method of Reimbursement

			Medicare (Title 18)			Medicaid (Title 19)			Other			Private Pay			Family Care			Managed Care		
			No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)
Int. Skilled Care	0	0.0	0			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Skilled Care	3	100.0	247			53	80.3	95	0	0.0	0	21	100.0	110	0	0.0	0	0	0.0	77
Intermediate	---	---	---			13	19.7	78	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	13
Limited Care	---	---	---			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Personal Care	---	---	---			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Residential Care	---	---	---			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Dev. Disabled	---	---	---			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Traumatic Brain Inj	0	0.0	0			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Ventilator-Dependent	0	0.0	0			0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0
Total	3	100.0				66	100.0		0	0.0		21	100.0		0	0.0		0	0.0	90

100.0

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Admissions, Discharges, and Deaths During Reporting Period		Percent Distribution of Residents' Conditions, Services, and Activities as of 12/31/02							
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Percent Admissions from:		Activities of		%	% Needing Assistance of		% Totally		Total
									Number of
Private Home/No Home Health		4.9	Daily Living (ADL)	Independent	One Or Two Staff		Dependent		Residents
Private Home/With Home Health		3.5	Bathing	0.0	88.9		11.1		90
Other Nursing Homes		2.8	Dressing	15.6	78.9		5.6		90
Acute Care Hospitals		86.1	Transferring	31.1	58.9		10.0		90
Psych. Hosp.-MR/DD Facilities		1.4	Toilet Use	22.2	68.9		8.9		90
Rehabilitation Hospitals		0.0	Eating	56.7	38.9		4.4		90
Other Locations		1.4	*****						
Total Number of Admissions		144	Continence		%	Special Treatments		%	
Percent Discharges To:			Indwelling Or External Catheter		5.6	Receiving Respiratory Care		4.4	
Private Home/No Home Health		6.2	Occ/Freq. Incontinent of Bladder		64.4	Receiving Tracheostomy Care		1.1	
Private Home/With Home Health		15.1	Occ/Freq. Incontinent of Bowel		32.2	Receiving Suctioning		0.0	
Other Nursing Homes		6.2				Receiving Ostomy Care		0.0	
Acute Care Hospitals		38.4	Mobility			Receiving Tube Feeding		0.0	
Psych. Hosp.-MR/DD Facilities		1.4	Physically Restrained		3.3	Receiving Mechanically Altered Diets		20.0	
Rehabilitation Hospitals		0.0							
Other Locations		3.4	Skin Care			Other Resident Characteristics			
Deaths		29.5	With Pressure Sores		2.2	Have Advance Directives		87.8	
Total Number of Discharges			With Rashes		1.1	Medications			
(Including Deaths)		146				Receiving Psychoactive Drugs		62.2	

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Selected Statistics: This Facility Compared to All Similar Urban Area Facilities & Compared to All Facilities

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		This Facility	Ownership: Proprietary		Bed Size: 50-99		Licensure: Skilled		All Facilities
		%	%	Ratio	%	Ratio	%	Ratio	% Ratio
Occupancy Rate: Average Daily Census/Licensed Beds		90.7	85.1	1.07	88.5	1.02	86.7	1.05	85.1 1.07
Current Residents from In-County		82.2	75.4	1.09	72.5	1.13	69.3	1.19	76.6 1.07
Admissions from In-County, Still Residing		18.8	20.1	0.93	19.5	0.96	22.5	0.84	20.3 0.92
Admissions/Average Daily Census		163.6	138.3	1.18	125.4	1.31	102.9	1.59	133.4 1.23
Discharges/Average Daily Census		165.9	139.7	1.19	127.2	1.30	105.2	1.58	135.3 1.23
Discharges To Private Residence/Average Daily Census		35.2	57.6	0.61	50.7	0.69	40.9	0.86	56.6 0.62
Residents Receiving Skilled Care		85.6	94.3	0.91	92.9	0.92	91.6	0.93	86.3 0.99
Residents Aged 65 and Older		94.4	95.0	0.99	94.8	1.00	93.6	1.01	87.7 1.08
Title 19 (Medicaid) Funded Residents		73.3	64.9	1.13	66.8	1.10	69.0	1.06	67.5 1.09
Private Pay Funded Residents		23.3	20.4	1.14	22.7	1.03	21.2	1.10	21.0 1.11
Developmentally Disabled Residents		1.1	0.8	1.40	0.6	1.79	0.6	1.96	7.1 0.16
Mentally Ill Residents		40.0	30.3	1.32	36.5	1.10	37.8	1.06	33.3 1.20
General Medical Service Residents		23.3	23.6	0.99	21.6	1.08	22.3	1.05	20.5 1.14
Impaired ADL (Mean)		41.8	48.6	0.86	48.0	0.87	47.5	0.88	49.3 0.85
Psychological Problems		62.2	55.2	1.13	59.4	1.05	56.9	1.09	54.0 1.15
Nursing Care Required (Mean)		3.6	6.6	0.54	6.3	0.58	6.8	0.53	7.2 0.50